## REPUBLIC OF THE PHILIPPINES NATIONAL TELECOMUNICATIONS COMMISSION

# NTC PRACTICES AND PROCEDURES MANUAL

PREPARED BY
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AND
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VANCOUVER, B.C.
CANADA

UNDER THE CANADIAN INTERNATIONAL DEVELOPMENT AGENCY TECHNICAL ASSISTANCE PROJECT 734/4388 WA-90604

MANILA, PHILIPPINES MAY 1, 1992

## NATIONAL TELECOMMUNICATIONS COMMISSION Quezon City

#### OFFICE OF THE COMMISSIONER

#### FOREWORD

The publication of this practices and Procedures Manual represents an important step forward in the efforts of the Commission to streamline its operation, and to be more responsive to the needs of the public and those companies falling under the NTC's jurisdiction.

I intend to ensure that this document will serve as a "living" guide to the Commission's conduct of its public responsibilities. Recognizing that this first issue will benefit from helpful suggestions from many sources, and form the experience of applying it to the ongoing work of the agency, comments from practitioners and others interested in the regulatory process will be welcome in determining the end for, and the nature of changes to the practices of the commission.

Support in the form of constructive criticism and suggestions is therefore earnestly solicited.

The manual is the result of the collective efforts of dedicated members of the Commission's legal, common carrier, broadcast, radio regulations organizations as well as the secretariat, with support from the Canadian International Development Agency. I commend all those who are responsible for this project.

MARIANO E. BENEDICTO II

Commissioner

# NATIONAL TELECOMMUNICATIONS COMMISSION Quezon City

#### OFFICE OF THE DEPUTY COMMISSIONER

#### MESSAGE

I would like to express my profound gratitude to all those who have extended assistance in making the publication of the first issue of the NTC Practices and Procedures Manual possible.

This manual may not be perfect and has not fully covered the entire practices of the commission but it can be considered as bold step towards the development of a more comprehensive practices and procedures manual in the future.

I therefore call on all the men and women in the telecommunications and broadcast industry to provide comments and suggestions to enable the Commission to realize its vision of prompt and effective service to the general public.

**FIDELO Q. DUMLAO**Deputy Commissioner

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Director II Administrative & Finance Dept. This manual is issued under the authority of the National Telecommunications Commission. It documents the practices and procedures of the Commission in handling the various matters under its jurisdiction.

The manual consists of a series of separate practices or parts. Each part is created and issued independently and may be revised and reissued or combined with other parts or eliminated as conditions change or as improvements are made.

Inquiries and comments are welcomed and should be directed to the Commissioner, National Telecommunications Commission.

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