

# NATIONAL TELECOMMUNICATIONS COMMISSION REGION VII ANNUAL REPORT - 2017

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#### 2017 Annual Accomplishments/Performance Highlights of Region VII

#### PERFORMANCE HIGHLIGHTS

The National Telecommunications Commission Region VII performance for 2017 was full packed with various activities that aim in reaching the targets for 2017. NTC Region VII strived in providing the best service to the public.

NTC Region VII has been very active and has participated in various activities within the region all year round in CY 2017. In January 2017, we joined the annual Sinulog Celebration wherein we Chaired the Radio Communications Committee in which we deployed 405 communicators during the Sinulog Grand Parade in coordination with FVRC (Federation of Volunteers thru Radio Communications). It was also in the same month that the 2016 Miss Universe Swimwear Competition was held at JPark Island Resort and Waterpark in Lapu-lapu City wherein our regional office took part in the planning for the security of the event. In February, the Ministry of Internal Affairs and Communications had appointed the Corporate Directions, Inc. (CDI) to send a Study Team in Cebu to look into the Digital Terrestrial Television Broadcasting (DTTB) Channel Plan Assessment in Central Visayas. In this regard, a forum was held in the regional office last February 10, 2017 which was presided by Engr. Jesus M. Laureno together with the Study Team and was attended by technical representatives from different broadcast stations in the region and all technical personnel in the regional office. It was also in February that we had our mobile licensing in various locations within the region to bring our services closer to the public. We had conducted mobile licensing in Bantayan Island, Jagna Bohol, Trinidad Bohol, Lazi - Siquijor, Maria -Siguijor and Toledo City Cebu. In March, we took part of DICT's GovNet Phase II -Cebu Consultation Meeting. In April, we head the Task Unit on Emergency Telecoms and Logistics during the 3<sup>rd</sup>ASEAN (Association of South East Asian Nation) Finance Ministers and Central Bank Governors Joint Meetings and ASEAN Defense Senior Officials Meeting (ADSOM) and the Inter-Sessional ASEAN Caucus Meeting of the Regional Comprehensive Economic Partnership Trade Negotiating Committee (ISSL-RCEP TNC) held in Cebu and Bohol last April 1-8, 2017 and April 17-23, 2017 respectively. In May, we participated in the News Conference on the 2016 Economic Performance of Region VII hosted by Philippine Statistics Authority. We also participated on the 2nd Quarter Meeting of the RDC Infrastructure Development Committee. In June, we sent some of our personnel to attend Civil Service Commission's seminars.

NTC Region VII has been actively involved in coordination meetings with other agencies within the region like the Office of Civil Defense, Department of Health, Philippine Statistics Authority, National Economic Development Authority and other government agencies and with close coordination with the different radio groups during

the summer vacation. NTC VII was actively involved as well in RDRRMC (Regional Disaster Risk Reduction Management Council) together with OCD and other agencies in the planning and operation for a safer community. In keeping step with changing times, NTC has strengthened support on Disaster Risk Reduction Management being the head of the Rapid Emergency Telecommunications Team (RETT) and in capacity building activities initiated by the Office of Civil Defense. In relation of the ASEAN events that were held in the Region in 2017, being head of Task Unit on Emergency Telecoms and Logistics, in all ASEAN 50 meetings, we set-up communications network for emergency communications and response as well as back-up communication network for security.

To capacitate and improve the performance of NTC VII personnel, seminars and trainings were conducted either in-house or trainings facilitated by other agencies. The Gender and Development Orientation Seminar and Strategic Planning and Team Building was held last June 2017 participated by NTC VII personnel. At the end of the year, NTC took part of DICT's events like the Digital Terrestrial Television Broadcasting Regional Information Session (Stakeholders Technical Awareness Reach-Out and the National ICT Ecosystem Foot Printing Event.

These activities in the region are all aligned with NTC 7's thrust in serving the public at its best and utmost customer service.

#### A. RULES AND REGULATIONS

The combined effort and teamwork of NTC VII employees in implementing the existing radio laws, rules and regulations made us exceed the set physical targets in the number of radio stations inspected in 2017. From the targeted 6,596 on inspection and investigation, the regional office was able to accomplished 10,419 which are remarkably 58% higher than the set target.



Due to the strengthening of the inspection and regulation activities of the regional office and the extension of customer service by conducting mobile licensing to various locations in the region, the office was able to generate an income of P3,022,427 for Surcharges, Administrative Fines and Liberal Penalties in 2017.

#### B. IMPLEMENTATION OF PLANS, PROGRAMS AND PROJECTS

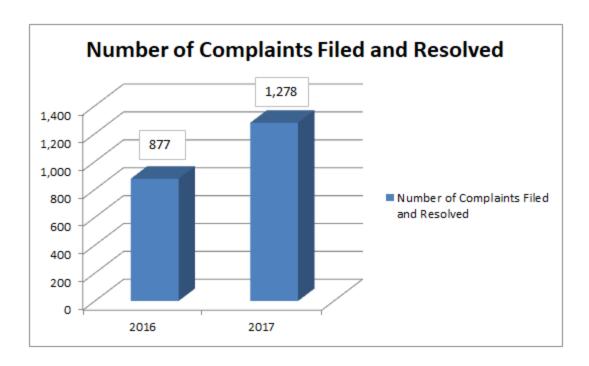
NTC VII has no appropriation intended for Capital Outlay in 2017. However, this regional office had an on-going project which is undertaken by the Procurement Service of which procurement process is still on progress as of this writing. The project is the purchase of Broadband Benchmarking Test Equipment. This project is an appropriation on Capital Outlay in CY 2016 which was implemented in CY 2017. Other Plans, Programs and Projects of this regional office is still regularly on-going like the awareness campaign on text spams and scams via broadcast media and through giving out of pamphlets to clients especially to women and senior citizens who are vulnerable victims of text scams; attending also to other complaints and concerns of our consumer is part of our Consumer Welfare and Protection program that is on-going all year round.

#### C. CONSUMER WELFARE AND PROTECTION

A good customer service, consumer welfare and protection are some of those important services that are being looked into here in NTC VII. NTC Region VII has been actively involved in activities and organizations that promote the welfare of the consumers in rendering public service. Represented by our legal officer, NTC VII had been an active member of AGIO (Association of Government Information Officers) with coordinated activities as follows: (a) Quarterly meeting and evaluation on all coordinated government activities (i.e. information caravan on all government related services), (b) Seminar and training workshop on social media to promote and enhance government service and (c) Year-end performance review evaluation. Promotion of government information dissemination on all government related services and membership in RADIO (Regional Association of Developmental Information Officers) with activities like quarterly meeting and evaluation on all coordinated government activities related services. Its coordination with DSWD's initiated events like the 25th National Children's Month with the Theme: "Bata: Iligtas sa Droga", the Child Protection Policy and membership with the Regional Council for the Welfare of Children (RCWC) were one of those activities that look after children's welfare.

Various activities involving public welfare were also attended like the DTI E-Commerce Road Map and DTI Consumer Net which protect consumer's rights; a working network composed of various government agencies covering every consumer concern. The active support on PNP's Anti-Cybercrime Awareness Campaign were just a few of those activities.

A regular activity like the RLMOP and SROP seminars conducted by the agency already includes consumer information drive; and gender and development. The mediation activities for complaints filed in the office are acted upon immediately. In terms of the number of complaints filed and resolved in 2017, NTC VII has received a total of 1,278 complaints (i.e. cellphone blockings, text scam and spams, etc.) while its only 877 in 2016.



NTC VII always aims not only to immediately act and resolved all consumer concerns and complaints but also to see to it that consumers are satisfied on the resolutions of their complaints. Best customer service and client satisfaction is always a top priority of this regional office.

#### D. OFFICE ACTIVITIES

NTC VII had continuously sent personnel to various trainings, seminars and conventions to improve its skills and to capacitate them in their roles in the society and in the performance of their duties and responsibilities in the office. Participation to trainings and seminars conducted by the Regional Disaster Risk Reduction Management Council (RDRRMC) initiated by the Office of the Civil Defense (OCD), Philippine Statistic Authority (PSA), National Economic Development Authority (NEDA), Department of Health (DOH), Civil Service Commission (CSC), Department of Social Welfare and Development (DSWD), Department of Information and Communications Technology (DICT), private or public organizations and other meetings called by the different Provincial Offices in the Region were just a few to mention that has equipped NTC 7 personnel to effectively and efficiently perform their respective functions in the office.

In 2017, NTC VII representatives were sent to attend to various meetings and seminars conducted by NTC Central Office for improvement of NTC's licensing process and frontline services as well as capacitating its personnel in the performance of their

functions. Licensed professional employees were also sent to attend to seminars and conventions held within the country for their Continuing Professional Development.

To show the agency's social responsibility and commitment in serving and getting involved in public festivities and celebrations, the office took part in the planning, preparation and operation during Señor Sto. Niño Fiesta Celebration, Fluvial Procession, Sinulog Grand Parade and the ASEAN Activities that were held in the region. The coordination and collaboration of various agencies and civic groups contributed to the success of these events in 2017. The continuing broadband survey and revalidation was also conducted as support to the governments trust in providing better connectivity to the public. Internet access and speed in public places like sea ports, airport, bus terminals, markets, tourist areas and other public places were checked. The annual information drive to senior citizens on text scams and text spams was also conducted at Brgy. Apas, Cebu City.

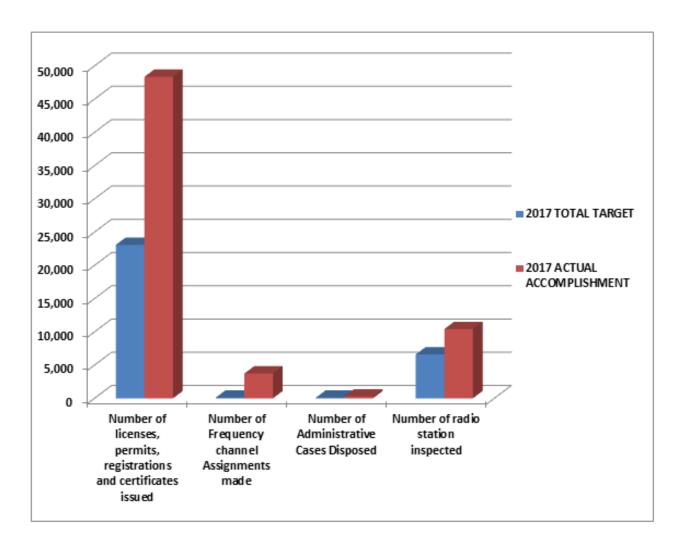
NTC VII always finds ways in improving organizational performance, increase productivity and strengthen support and collaboration with other government agencies and stake holders.

#### **OPERATIONAL ACCOMPLISHMENTS**

#### A. PERFORMANCE (TARGET VS. ACCOMPLISHMENT)

The year 2017 has been a good year for NTC VII in terms of reaching the Physical Targets. We were able to exceed our target, for the number of licenses, permits, registrations and certificates issued, NTC VII has accomplished a total 48,364 which is at 109% higher than set target for 2017. For the number of frequency channels assignments made we have 3,735 frequencies assigned which is 3013% over target, there is a huge difference on the output since frequencies assigned is counted on per new unit applied. In strengthening the inspection of radio station licenses, NTC VII has inspected 10,419 units which are 58% higher that set target and the number of administrative cases disposed reached 267 cases which are 207% higher than the year's target.

ACTIVITIES	2017 TOTAL TARGET	2017 ACTUAL ACCOMPLISHMENT	2017 Percentage Accomplishment vs. 2017's Overall Target	REMARKS
Number of licenses, permits, registrations and certificates issued	23,091	48,364	109%	Actual total accomplisment for 2017 is at 109% higher than set target. 476% higher than set target for Q4.
Number of Frequency channel Assignments made	120	3,735	3013%	Actual accomplishment is at 5558% higher than target, huge difference is due to the counting of frequency assignments - counted on per new unit applied.
Number of Administrative Cases Disposed	87	267	207%	Total output for 2017 is at 207% higher than set target.
Number of radio station inspected	6,596	10,419	58%	Total output is 58% higher than set target for 2017. Q4's output is at 93% higher than target.



In 2017, NTC VII has achieved the set target physical as well as the financial target for the year. As part of the NTC's function, in 2017 NTC VII has 8,928 radio communications frequency monitored.

The conduct of Mobile Licensing, RLMOP and SROP Seminars was also tightened this year. There were a total of 103 RLMOP/SROP Seminars conducted within the year reaching the total number of participants to 3,351.

When it comes to consumer welfare and protection services, NTC VII received a total of 1,278 complaints in 2017 included were cellphone blocking request, text spam and scam and complaints on malicious text and request on TOA (Tape on Air). All of these complaints were acted upon and resolved. To strengthen the consumer welfare and awareness and ties with other agencies, NTC VII has always been coordinating with DTI through tri-media (Internet, Broadcast and print). NTC VII has participated in AGIO (Association of Government Information Officers) and close coordination with PIA (Public Information Agency) as well.

As an agency NTC VII has been constant in its thrust for public service, to which licensing process was issued licenses within the prescribed period or even with a shorter lead time.

Relative to the targeted income of NTC VII for 2017, the region was able to generate 96,017,188.93 pesos compared to the target income of 90,038,547.98 pesos which is 6.64% higher compared to set target. Thus for 2017, the region was able to meet the challenges in reaching the targeted income for the year, with our best effort and team work we were able to achieve such financial goals.

What the region had achieved for 2017 in terms of community involvement, social accountability and in reaching the agency's target only revealed that things can be achieved if we work together as a team.

#### B. HUMAN RESOURCES DEVELOPMENT/ OTHER INTERVENTIONS

Knowing that the best asset of an organization is its well-informed and capable personnel thus for the 1<sup>st</sup> Semester of 2017, as part of the continuing development of NTC VII employees, personnel enhancement and continuous skills development were given importance by allowing its personnel to get involved in trainings, seminars and conventions, to wit:

1 Title : WORKSHOP ONONLINE UNIFIED REPORTING SYSTEM

Date/Venue : January 11- 13, 2017 / NTC Multi-Purpose Hall, NTC Bldg., Quezon City

Attendee /s : 1. Caroline P. Bautista

2. Janet I. Toroy

Title : ORIENTATION /BRIEFING ON AUDIT /VALIDATION OF BROADBAND ACCESS

NETWORKS

2

Date/Venue : January 26 – 27, 2017 / Multi-Purpose Hall, 4<sup>th</sup>Flr. NTC, Central Office, Quezon City

Attendee /s : 1. Jennylyn E. Juntar

2. Romeo G. Formentera, Jr.

3. Rindley c. Reginio

Title : DTTB CHANNEL PLAN ASESSMENT IN CENTRAL VISAYAS

3 Date/Venue : February 10, 2017 / NTC-7, Multi-Purpose Room, Subangdaku, Mandaue City

Attendee /s : 1. Jennylyn E. Juntar 6. Ruel B. Ignacio

2. Juan G. Tabañag 7. Bill L. Peralta

3. Mitchelmari D. Seno 8. Romeo G. Formentera, Jr.

Dennis C. Rocamora
 Felipe A. Gumalo, Jr.
 Ma. Christine S. Yeban

11. Bobby N. Bautista

Title : GLOBAL AND REGIONAL INTEGRATION OF LEGAL SERVICES: Challenging the

**Philippines Status Quo** 

Date/Venue : March 23 – 26, 2017 / Marriott Grand Ballroom, Newport City Complex, Pasay City,

M.M.

Attendee /s : 1. Alan Felix J. Macaraya, Jr.

5 Title : CONFORMITY AND INTEROPERABILITY FOR 4G LTE (ONLINE TRAINING)

Date/Venue : April 17 – May 15, 2017 / ITU Regional Office for Asia and the Pacific

Attendee /s : 1. Jennylyn E. Juntar

Title : GACPA MOVING UP A NOTCH FOR NATION BUILDING

Date/Venue : May 24 – 27, 2017 / Iloilo Convention Center, Iloilo City

Attendee /s : 1. Janet I. Toroy

Title : **SEMINAR ON ENHANCING FACILITATION SKILLS** 

Date/Venue : June 8- 9, 2017 / CSC RO VII, Sudlon, Lahug, Cebu City

Attendee /s : 1. Bobby N. Bautista

Dennis C. Rocamora
 Felipe A. Gumalo, Jr.

Title : SKILLS ENHANCEMENT WORKSHOP ON TECHNICAL WRITING (SEWTW)

Date/Venue : June 8- 9, 2017 / CSC RO VII, Sudlon, Lahug, Cebu City

Attendee /s : 1. Jennylyn E. Juntar

2. Rindley C. Reginio

Title : STRATEGIC PLANNING FOR THE 2<sup>ND</sup> SEMESTER OF CY 2017 & GENDER AND

**DEVELOPMENT ACTIVITY** 

Date/Venue : June 10-11, 2017 /Camotes, Cebu

Attendee /s : 1. Catrina Abella

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Ma. Christine S. Yeban
 Jennylyn E. Juntar

Janet I. Toroy
 Ma. Myrna C. Cagasan
 Francisco V. Caton

DennisC. Rocamora
 RuelB. Ignacio
 JuanG. Tabañag
 Mitchel Mari D. Seno

11. Romeo G. Formentera, Jr.

12. Bobby N. Bautista

13. Caroline P. Bautista14. Evelyn D. Miguel

15.Rindley C. Reginio

16.JesusM. Laureno

Title : THE PRINCIPLE OF FIRE DETECTION & ALARM SYSTEM AND ITS REGULATORY

**CODES & STANDARDS** 

Date/Venue : July 22, 2017 / Best Wester Plus Lex Cebu Hotel, Escario St., Cebu City

Attendee /s : 1. Mitchel Mari D. Seno

2. RuelB. Ignacio

3. Romeo G. Formentera, Jr.

4. Jennylyn E. Juntar

5. Ma. Christine S. Yeban

Title : **eFOI TECHNICAL ONBOARDING WORKSHOP** 

11 Date/Venue : July 27, 2017 / Multi-Purpose Hall, NTC Bldg., BIR Rd., East Triangle, Diliman, Quezon

City

Attendee /s : 1. Bill L. Peralta

2. Alan Felix J. Macaraya, Jr.

Title : INNOVATING THE FUTURE LEADERS OF ELECTRONICS ENGINEERING

**12** Date/Venue : July 28 - 29, 2017 / Central Office, Quezon City

Attendee /s : 1. Jesus M. Laureno

Title : PUBLIC FINANCIAL MANAGEMENT FOUNDATION TRACK

Date/Venue : August 2 - 4, 2017 / Multi-Purpose Hall, DBM Bldg. II, Gen. Solano St., San Miguel,

Manila

Attendee /s : 1. Caroline P. Bautista

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Title : **DEMONSTRATING PERSONAL EFFECTIVENESS** 

**14** Date/Venue : August 9, 2017 / CSC RO\_7, Lahug, Cebu City

Attendee /s : 1. RuelB. Ignacio

2. SergioA. Labus, Sr.

Title : **RECORDS MANAGEMENT SEMINAR** 

15 Date/Venue : August 22 – 23, 2017 / CSC RO\_ VII, Multi-Purpose Hall B, Sudlon, Lahug, Cebu City

Attendee /s : 1. Evelyn D. Miguel

2. Corazon M. Edaño

Title : PUBLIC FINANCIAL MANAGEMENT COMPETENCY PROGRAM (PFMCP)

**FOUNDATION TRACK COURSE (FT CLASS 13)** 

Date/Venue : September 4 -6, 2017 / Multi-Purpose Hall, Dept. of Budget & Mgt., Gen. Solano St.,

San Miguel, Manila

Attendee /s : 1. Janet I. Toroy

Title : WIRELESS DATA NETWORK

17 Date/Venue : September 11, 2017 / NTC-7 Multi-Purpose Room, Subangdaku, Mandaue City

Attendee /s : 1. Romeo G. Formentera, r. 7. DennisC. Rocamora

2. RindleyC. Reginio 8. Juan G. Tabañag

3. Jennylyn E. Juntar 9. Ma. Christine S. Yeban

Mitchel Mari D. Seno
 FelipeA. Gumalo, Jr.

6. RuelB. Ignaio

Title : SEMINAR ON ENERGY EFFICIENCY AND CONSERVATION IN GOVERNMENT

BUILDINGS

Date/Venue : September 13, 2017 / Crown Regency Hotel, Cebu City

Attendee /s : 1. Rindley C. Reginio

Title SEMINAR-WORKSHOP ON AUDITING QUALITY MANAGEMENT SYSTEM, AUDIT

PLANNING AND AUDIT REPORT WRITING

Date/Venue September 17-23, 2017 / Subic Bay Freeport Zone, Zambales

Attendee /s 1. Rindley C. Reginio

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Title INTRODUCTION TO PIB AND MTEF (Budgeting and Performance Track under the 20

**PFM Competency Program)** 

Date/Venue October 10, 2017 / DBM Library, Bldg. I, General Solano St., San Miguel, Manila

Attendee /s 1. Janet I. Toroy

BUDGET PREPARATION ANALYTICS (Budgeting and Performance Track under the Title

**PFM Competency Program)** 

Date/Venue October 11-13, 2017 / DBM Library, Bldg. I, General Solano St., San Miguel, Manila

Attendee /s 1. Janet I. Toroy

TRANSFORMING THE GOVERNMENT FINANCIAL SECTOR IN THE ERA OF ASEAN Title

**INTEGRATION** 

Date/Venue October 18 - 21, 2017 / Waterfront Hotel, Lahug, Cebu City

Attendee /s 1. Mary Antonette T. Lacustales

PUBLIC FINANCIAL MANAGEMENT BUDGET AND PERFORMANCE TRACK (TRACK 2) Title

23 Date/Venue October 19 - 13, 2017 / DBM, Manila

> Attendee /s 1. Janet I. Toroy

TRAINING ON UNIFIED REPORTING SYSTEM (URS), Online Submission of Budget Title

**Proposal System (OSBPS) and Project Planning** 

Date/Venue October 25 - 27, 2017 / NTC - Central Office, Quezon City

Attendee /s 1. Caroline P. Bautista

2. Janet I. Torov

Title : MASS CASUALTY INCIDENT BUILDING EVACUATION PLAN WORKSHOP

Date/Venue : November 20 – 23, 2017 / Hennan Resort Hotel, Panglao, Bohol

Attendee /s : 1. Dennis C. Rocamora

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**27** 

2. Bill L. Peralta

Title : IECEP NATIONAL CONVENTION 2017 - The 67th Annual General Membership

Meeting

Date/Venue : November 23 – 27, 2017 / Subic Bay Exhibition and Convention Center, Subic Bay

Free Port Zone

Attendee /s : 1. Jesus M. Laureno

Title : PRACTICAL DATA NETWORKING FOR ENGINEERS / PREDICTIVE MAINTENANCE

WITH MATLAB (MACHINE LEARNING)

Date/Venue : December 9, 2017 / Holiday Plaza Hotel, F. Ramos St., Cebu City - (associated by

IECEP)

Attendee /s : 1. Bobby N. Bautista 6. Rindley C. Reginio

Ruel B. Ignacio
 Jennylyn E. Juntar
 Sergio A. Labus, Jr.
 Dennis C. Rocamora
 Mitchel Mari D. Seno
 Juan G. Tabañag

5. Bill L. Peralta 10.Ma. Christine S. Yeban

Title : DIGITAL TERRESTRIAL TELEVISION BROADCASTING - REGIONAL INFORMATION

28 SESSION (STAKEHOLDERS TECHNICAL AWARENESS REACH-OUT)

Date/Venue : December 13, 2017 / DICT FOO Visayas Cluster 2 – Mezzo Hotel, Cebu City

Attendee /s : 1. Bobby N. Bautista 4. Bill L. Peralta

Juan G. Tabañag
 Jennylyn E. Juntar

Title : NATIONAL ICT ECOSYSTEM FRAMEWORK FOOTPRINTING EVENT

29 Date/Venue : December 14, 2017 / DICT FOO Visayas Cluster 2 – Mezzo Hotel, Cebu City

Attendee /s : 1. Jennylyn E. Juntar

2. Rindley C. Reginio

The following are the list of meetings, forums and other events which this regional office has participated and took part in line with its trust in serving the people in coordination with other government agencies and organizations, to wit:

Title : ASEAN - Contingency Planning for TG "CEBU"

Date/Venue : February 25 – 26, 2017 / Crown Regency Hotel and Towers Cebu

Host Agency : Philippine National Police (PNP)

Title : ASEAN Communications Meeting

Date/Venue : March 04, 2017 / NTC 7 Office, Wireless Subangdaku, Mandaue City

Host Agency : National Telecommunications Commission (NTC)

Title : DICT Meeting - GovNet Phase II - Cebu Consultation Meeting

Date/Venue : March 2, 2017 / CPA Conference Room CIP Complex, North Reclamation Area, Cebu

City

Host Agency : Department of Information and Communications Technology (DICT)

Title : 1st Quarter Regional Statistics Committee Meeting

Date/Venue : March 20, 2017 / NEDA 7 Conference Room Lahug Cebu City

Host Agency : Philippine Statistics Authority (PSA)

\_ Title : Final Coordination Meeting – NSED (National Simultaneous Earthquake Drill)

Date/Venue : March 24, 2017 / NEDA 7 Conference Room Lahug Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : ASEAN Preparation Meeting

Date/Venue : April 12, 2017 / Pino Restaurant, Lahug Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : ASEAN ICT Masterplan 2020

Date/Venue : April 26, 2017 / Bayfront Hotel, Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : ICT Disaster Recovery Planning, Training and Workshop

Date/Venue : April 27-28, 2017 / National Telecommunications Commission Office, Wireless

Subangdaku, Mandaue City

Host Agency : Department of Information and Communications Technology (DICT)

Title : News Conference on the 2016 Economic Performance of Region VII

Date/Venue : May 04, 2017 / Bayfront Hotel, Cebu City

Host Agency : Philippine Statistics Authority (PSA)

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Title : 2nd Quarter Meeting of the RDC Infrastructure Deveolpment Committee

Date/Venue : May 30, 2017 / NEDA 7 Conference Room, Lahug, Cebu City

Host Agency : National Economic Development Authority (NEDA)

Title : 2nd Quarter Regional Statistics Committee Meeting

11 Date/Venue : July 11, 2017 / NEDA 7 Conference Room, Lahug, Cebu City

Host Agency : Philippine Statistics Authority (PSA)

Title : Drug-Free Workplace Advocacy and Zumba Fitness Program

12

Date Workplace : Links 27, 2017 / CENTCOM Laburg Coby City

Date/Venue : July 27, 2017 / CENTCOM, Lahug, Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : DICT Meeting – GovCloud

Date/Venue : August 03, 2017 / Harolds Hotel, Cebu City

Host Agency : Department of Information and Communications Technology (DICT)

Title : RDRRMC EOC Strandard Operating Procedure

Date/Venue : August 16, 2017 / Bayfront Hotel, Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : Drug-Free Workplace and HIV Seminar

Date/Venue : August 19, 2017 / National Telecommunications Commission Office, Wireless

Subangdaku, Mandaue City

Host Agency : National Telecommunications Commission (NTC)/ Department of Health (DOH)

Title : 3rd Quarter RDRRMC Meeting

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Date/Venue : August 23, 2017 / National Telecommunications Commission Office, Wireless

Subangdaku, Mandaue City

Host Agency : National Telecommunications Commission (NTC)/ Department of Health (DOH)

Title : 1st Coordination Meeting Re ASEAN 34th Maritime Transport Working Group

**Meeting in Bohol** 

Date/Venue : August 24, 2017 / Bayfront Hotel, Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : 6<sup>th</sup> Civil Service Fun Run

18

Date/Venue : September 02, 2017 / Camp Lapu-lapu, Lahug, Cebu City

Host Agency : Civil Service Commission (CSC)

Title : 3rd Quarter Regional Statistics Committee Meeting

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Date Warner of 2017 / DU C 7 Office Studies Lebus 6

Date/Venue : September 05, 2017 / DILG 7 Office, Sudlon, Lahug, Cebu City

Host Agency : Philippine Statistics Authority (PSA)

Title : Final Coordination Meeting for ASEAN Bohol (34th Maritime Transport Group

Meeting)

Date/Venue : September 13, 2017 / Bayfront Hotel, Cebu City

Host Agency : Office of Civil Defense (OCD)

Title : Provincial Product Account Meeting

21

Date Works : September 15 2017 / St. Mark

Date/Venue : September 15, 2017 / St. Mark Hotel, Queen's Road, Redemtorist Plaza,

Camputhaw, Cebu City

Host Agency : Philippine Statistics Authority (PSA)/ Cebu Provincial Government

Title : Radio Amateur Group Meeting

22
September 26, 2017 / NTC 7 Off

Date/Venue : September 26, 2017 / NTC 7 Office, Subangdaku, Mandaue City

Host Agency : National Telecommunications Commission (NTC)

Title : Disaster Preparedness: Role of Broadcasters and Technical Staff

Date/Venue : September 27, 2017 / University of San Carlos Main, Cebu City

Host Agency : Kapisanan ng mga Broadcasters ng Piliinas (KBP)

Title : Inclusion Start with "I": A National Conference on Disability- Inclusive Disaster Risk

**Reduction and Mangement** 

Date/Venue : October 11-13, 2017 / Golden Prince Hotel, Cebu City

Host Agency : Cebu Provincial Government

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Title : 2017 ASEAN Post Meeting/ Activity – 9<sup>th</sup> ASEAN Forum for Taxation

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Data Wanne : October 31 37 3017 / ITOC/ACR Resear Function Room Religious

Date/Venue : October 21-27, 2017 / JTOC/ACP, Rosas Function Room, Bellevue Hotel, Panglao

Bohol

Host Agency : Office of Civil Defense (OCD)

Title : National Statistics Month Closing Ceremony

26

Data Manual : October 24, 2017 / Banks Sentral na Bilinings

Date/Venue : October 24, 2017 / Banko Sentral ng Pilipinas, Cebu City

Host Agency : Philippine Statistics Authority (PSA)/ Cebu Provincial Government

Title : NEDA Infrastructure Development Committee

Date/Venue : November 04, 2017 / ECOTECH Sudlon Lahug, Cebu City

Host Agency : National Economic Development Authority (NEDA)

Title : PhNOG Regional Conference 2017: Our Philippine Internet

November 20, 2017 / Haralds Hotal Coby City

Date/Venue : November 29, 2017 / Harolds Hotel, Cebu City

Host Agency : PhNOG / Department of Information and Communications Technology (DICT)

Title NTC 7 - Awareness Campaing on Text Scams and Spams (Apas Senior Citizens) **29** 

Date/Venue December 01, 2017 / Brgy. Apas Covered Court, Cebu City

Host Agency National Telecommunications Commission (NTC) / Brgy. Apas Senior Citizen

Organization

Title **RDC-Infrastructure Development Committee - Special Meeting** 

**30** Date/Venue December 05, 2017 / NEDA 7 Conference Room, Sudlon Lahug, Cebu City

National Economic Development Authority (NEDA) Host Agency

Title Finalization of RETT-7 - Manual/ Simulation Exercise 31

Date/Venue December 07, 2017 / Golden Valley Hotel, Cebu City

Office of Civil Defense (OCD) Host Agency

Title 4th Quarter RSC Meeting **32** 

Date/Venue December 12, 2017 / Holiday Plaza Hotel, Cebu City

**Host Agency** Philippine Statistics Authority (PSA)

Title CY 2017 4th Quarter RDRRMC Full Council Meeting 33

Date/Venue December 15, 2017 / DOST 7, Sudlon Lahug, Cebu City

Host Agency Office of Civil Defense (OCD)

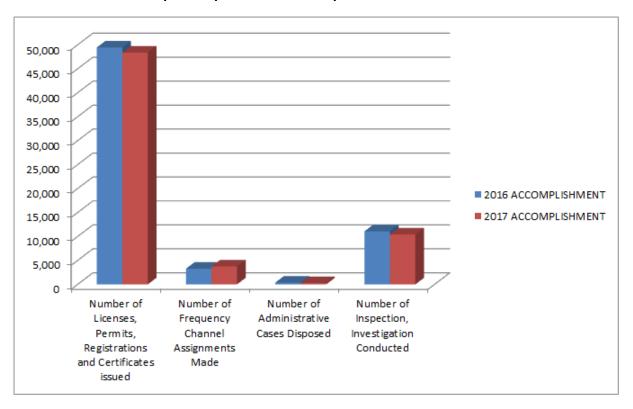
#### IV. STATISTICAL ANALYSIS OF ACCOMPLISHMENT (FY 2016 VS. 2017)

The accomplishments of 2016 and 2017 were compared to show us how we performed this year compared to last year. There were slight decreases on the accomplishment comparing 2016 and 2017. A slight decrease on the number of licenses, permits, registrations and certificates issued, from 49,438 issued in 2016 to 48,364 issued in 2017. For the number of frequency channel assignments made, there is 14.15% increase in 2017 at 3,735 compared to 3,272 in 2016. The number of inspection and investigation conducted in 2017 was only 10,419 compared to 11,062 inspections in 2016 which is 5.81% lower, with the slight decrease in inspection the number of administrative cases disposed also declined in 2017 which total to 267 compared to 360 cases in 2016 which is 25.83% lower compared to last year's output. The number of frequency channels monitored increased in terms of percentage at 38.81% from 6,432 frequency channels to 8,928 channels monitored in 2017. For the OPM monitoring it decreased by 26.61% which was at 3,968 in 2016 to 2,912 in 2017. In relation to its Consumer Welfare and Protection Service there was an increase of 45.72% on the complaints received regarding cellphone blocking, text spam and scam, malicious text and TOA (Tape on Air) which total to 1,278 complaints received compared 887 complaints received in 2016.

#### ACCOMPLISHMENT (FY 2016 VS. FY 2017)

ACTIVITIES	2016 ACCOMPLISHMENT	2017 ACCOMPLISHMENT	PERCENTAGE DIFFERENCE	REMARKS
Number of Licenses, Permits, Registrations and Certificates issued	49,438	48,364	-2.17	A slight decrease of 2.17% over last year's performance
Number of Frequency Channel Assignments Made	3,272	3,735	14.15	An increase of 14.15% over last year's performance
Number of Administrative Cases Disposed	360	267	-25.83	A slight decline on the administrative cases disposed due to decrease on inspections conducted
Number of Inspection, Investigation Conducted	11,062	10,419	-5.81	Number of radio station inspected for 2017 is less than 2016 due to various ASEAN Meetings held within the region

# Graph Comparison of Accomplishment 2016 vs. 2017



#### V. NTC 7 OFFICE PROFILE

Name: NATIONAL TELCOMMUNICATIONS COMMISSION

Regional Office No. VII

Address: Cor. M. Logarta Lopez Jaena Sts., Subangdaku,

Mandaue City Cebu

Tel./Fax No.: (032) 422-6822 / 346-0179

Email Add: <a href="mailto:ntc-vii@yahoo.com/ntc-vii@ntc.gov.ph">ntc-vii@yahoo.com/ntc-vii@ntc.gov.ph</a>

Web Site : region7.ntc.gov.ph

Name: NTC 7 Sub-Office (BOHOL)

Address: 2<sup>nd</sup>Flr., Rio Andre Bldg. 2, Maria Clara St.

Tabilaran City, Bohol

Tel/ Fax No.: (038) 501-0774

EmailAdd: <a href="mailed:ntc.gov.ph">ntc vii@yahoo.com/ntc vii@ntc.gov.ph</a>

Name: NTC 7 Sub-Office (NEGROS ORIENTAL)

Address: Jose Romero Road, Tabuc-Tubig, Dumaguete City, Negros Oriental

Tel/ Fax No.: (035) 422-5051

Email Add: ntc vii@yahoo.com/ntc vii@ntc.gov.ph

AS OF DECEMBER 2017

Filled Positions: 25
Unfilled Position: 0
Job Order Employees: 3

#### **UPDATED DIRECTORY OF OFFICIAL & KEY POSITIONS:**

<u>Name</u> <u>Position</u> <u>Contact Nos.</u>

ENGR. JESUS M. LAURENO Regional Director Landline: (32)4226822/(32)3460179

Fax: (32)4226822/(32)3460179

Cellphone: 0922-8056231/0939-9395589

ENGR. BOBBY N. BAUTISTA Engineer V Landline: (032) 3460179

Cellphone: 0925-5660117

MS. CAROLINE P. BAUTISTA Chief Administrative Officer Landline: (032) 3460179

Cellphone: 0925-6688865

ATTY. ALAN FELIX J. MACARAYA, JR. Attorney III/ CWPU Head Landline: (032) 3460179

Cellphone: 0922-4285783

LIST OF NTC VII PERSONNEL					
				Position / Designation	Assignment
1		LAURENO	, JESUS	Regional Director	Office of the Regional Director
2		BAUTISTA	, BOBBY	Engineer V	Enforcement and Operation
3		BAUTISTA	, CAROLINE	Chief Administrative Officer	Financial and Administrative Division
4		MACARAYA	, ALAN FELIX, Jr.	Attorney III /OIC-Consumer	Adjudication and Litigation
				Welfare and Protection Unit	
5		PERALTA	, BILL	Engineer III /Evaluator /Assessor	Licensing
6		TOROY	, JANET	Accountant II	Finance
7		ROCAMORA	, DENNIS	Engineer II /Evaluator /Assessor	Bohol Field Office
8		GUMALO	, FELIPE, Jr.	Engineer II /Reg. Quality Assurance	Licensing
				Internal Auditor	
9	٠	IGNACIO	, RUEL	Engineer II	Monitoring
10		TABAÑAG	, JUAN	Engineer II	Inspection
11	•	CAGASAN	, MA. MYRNA	Engineer I /Evaluator /Encoder	Monitoring
12		SENO	, MITCHEL MARI	Engineer I	Inspection
13		JUNTAR	, JENNYLYN	Engineer I	Licensing
14	٠	YEBAN	, MA. CHRISTINE	Engineer I	Licensing
15	٠	FORMENTERA	, ROMEO, Jr.	Engineer I	Inspection
16		REGINIO	, RINDLEY	Engineer I	Inspection
17		BOBILLES	, PEDRITA	Admin. Asst. III / Property Officer- Designate	Admin. Div./General Services
18		MIGUEL	, EVELYN	Admin. Aide VI /Records Officer- Designate	Records
19		LACUSTALES	, MARY ANTONETTE	Administrative Aide VI	Cash Collection
20		EDAÑO	, CORAZON	Telegram Carrier /Admin. Aide IV	Administrative Division
21		BOLONGAITA	, RICO	Administrative Assistant III	Bohol Field Office
22		ABELLA	, CATRINA	Administrative Aide IV	Office of the Regional Director
23		LABUS	, SERGIO, Jr.	Administrative Aide III	Office of the Regional Director
24		ENIONG	, DANILO	Administrative Aide III	Administrative Division
25	•	CATON	, FRANCISCO	Administrative Aide I	Administrative Division

### E. PICTURES TAKEN DURING VARIOUS ACTIVITIES OF NTC VII FOR 2017

Awareness on Improvised Explosive Device - 01.12.2017







Sinulog Festival Grand Parade – January 15, 2017







Jagna Bohol Mobile Licensing - February 20, 2017





Philippine Association of Government Electronics Engineers (PAGE) - 04.27-28.2017







Page Officers Visiting Dir. Laureno







Text Scam awareness TV interview - 07.18.2017









**PSA News Conference** 



TC R7 participates on CSC R7 Fun Run - 09.02.2017







At Command Center During ASEAN Summit





Forum on ASEAN ICT Masterplan 2020 at Bayfront Hotel



# ASEAN SUMMIT IN BOHOL - MACC



NTC R7 and Smart Interference Hunting - 09.05.2017

Wireless Data Network seminar by DICT - 09.11.2017





2017 Various Pictures during Inspections



