



**NATIONAL TELECOMMUNICATIONS
COMMISSION REGION VII
ANNUAL REPORT - 2016**

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2016 Annual Accomplishments/Performance Highlights of Region VII

PERFORMANCE HIGHLIGHTS

The National Telecommunications Commission Region VII approaches 2016 with an optimistic mindset in reaching its set targets and in rendering utmost service to the public. The regional office has been very dynamic in reaching its goals for 2016.

For the first semester of 2016, NTC VII had been very active and was involved with various activities within the region. In January 2016, Cebu City hosted the 51st International Eucharistic Congress in which NTC personnel together with OCD, PNP, DOH and other government agencies and volunteers worked together in the planning and providing communicators for the peaceful and smooth conduct of the event. In line with the community involvement, NTC VII once again chaired the Radio Communications Committee of the annual Sinulog Festival in which we deployed (410) communicators. Together with FVRC (Federation of Volunteers thru Radio Communications) we also took part during the SUMVAC (Summer Vacation) 2016 activities as well as during the National Election last May 9, 2016 as communicators during the event.

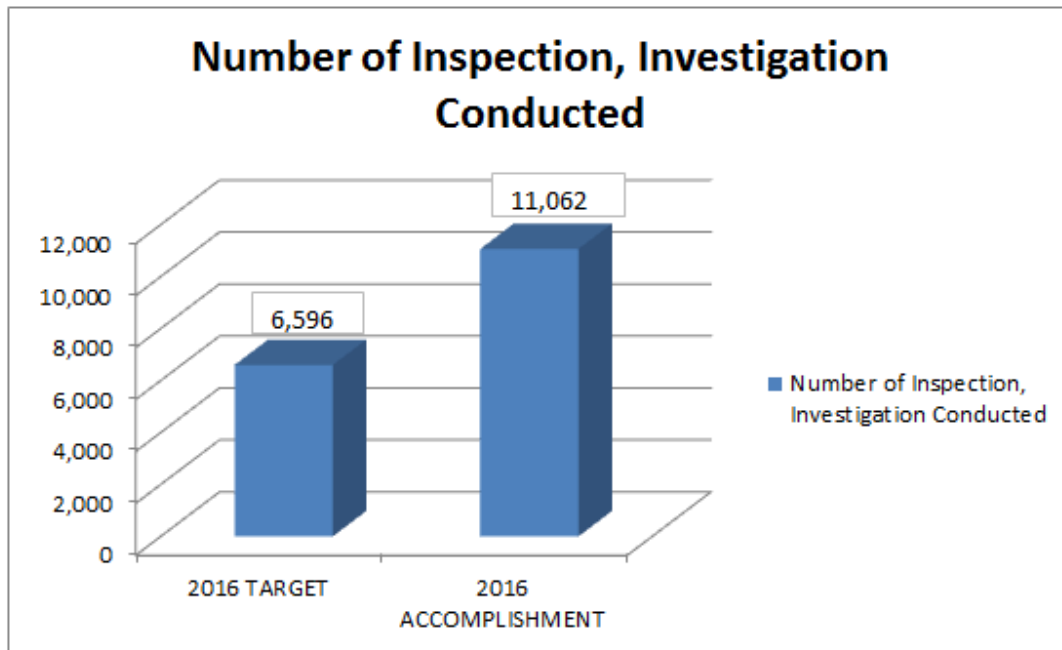
It's in 2016 as well that NTC Region VII turned over the management and supervision of Negros Oriental Province to NTC Negros Island Region.

As part of capacity building, personnel were sent to seminars and trainings to enhance their knowledge in their field of work. In house trainings and seminars were also conducted by the Regional Office like the Gender and Development (GAD), ISO 9001: 2015 Awareness Seminar, GSIS Awareness, PAG-IBIG and PhilHealth. Strategic Planning for the 2nd Semester of CY 2016 was also conducted last June 2016 to set plans and strategies to improve the regions performance for the rest of the year.

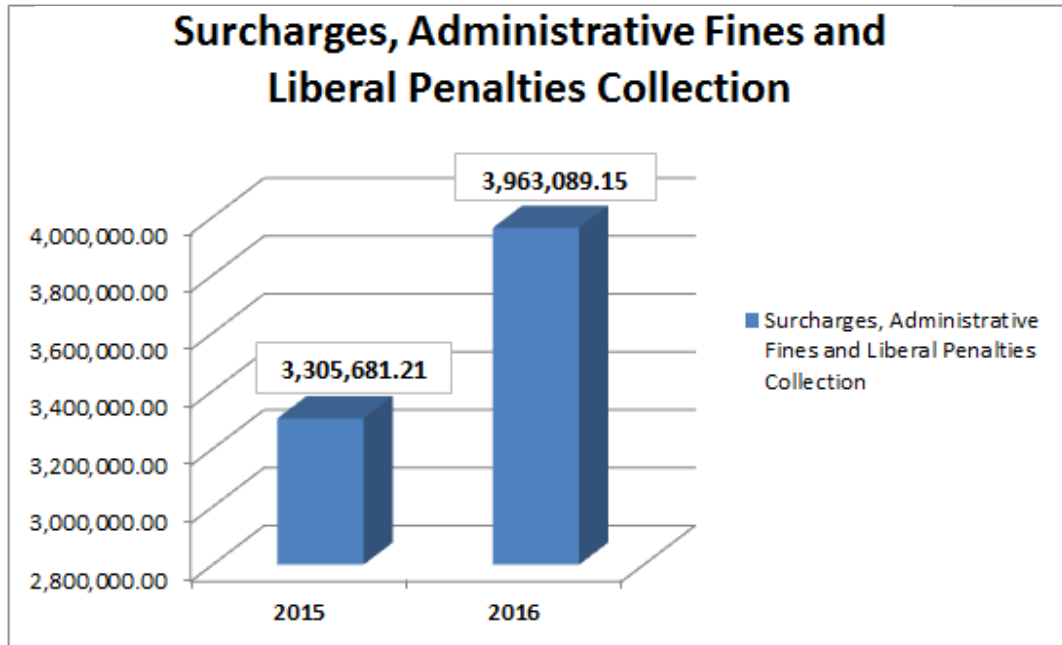
It was on the last quarter of 2016 that NTC VII had been very involved in several trainings such as the Orientation on the Manualization of Systems and Procedures and In-House Flowcharting Using Microsoft Visio and the ISO 9001:2015 Awareness Seminar Participated by NTC VII personnel. The Audit on Broadband Access Network were also one of those significant activities in the region which are geared in serving the public better and putting customer service first.

A. RULES AND REGULATIONS

The concerted effort and teamwork of NTC VII employees in implementing the existing laws, rules and regulations, to supervise and inspect the operation of radio stations and telecommunications facilities in Region VII had shown a huge increase in the number of radio stations inspected in 2016. From the targeted 6,596 on inspection and investigation, the regional office was able to accomplish 11,062 which is a remarkably 68% higher than the set target.



In strengthening the inspection and regulation activities of the region, mobile licensing was also conducted to bring the frontline services closer to the public. It is our humble way of extending customer service to the public and at the same time to increase the income of the regional office. The extensive inspection and enforcement activities of our technical personnel increases our collection of surcharges, administrative fines and liberal penalties and it showed an increase of 19.89% compared with last year; Php3,305,681.21 in 2015 to Php3,963,089.15 in 2016.



B. IMPLEMENTATION OF PLANS, PROGRAMS AND PROJECTS

NTC VII has strengthened its social responsibility through awareness campaign on text spams and scams via broadcast media and through the pamphlets provided during CMTS and broadband validation in schools and providing awareness campaign for senior citizens who are vulnerable victims of these text scams. NTC VII's community involvement was also enhanced through its participation in tree planting and mangrove planting activities and its involvement in the planning and execution of major international events hosted by Cebu like the 51st International Eucharistic Congress held in Cebu in the 1st quarter.

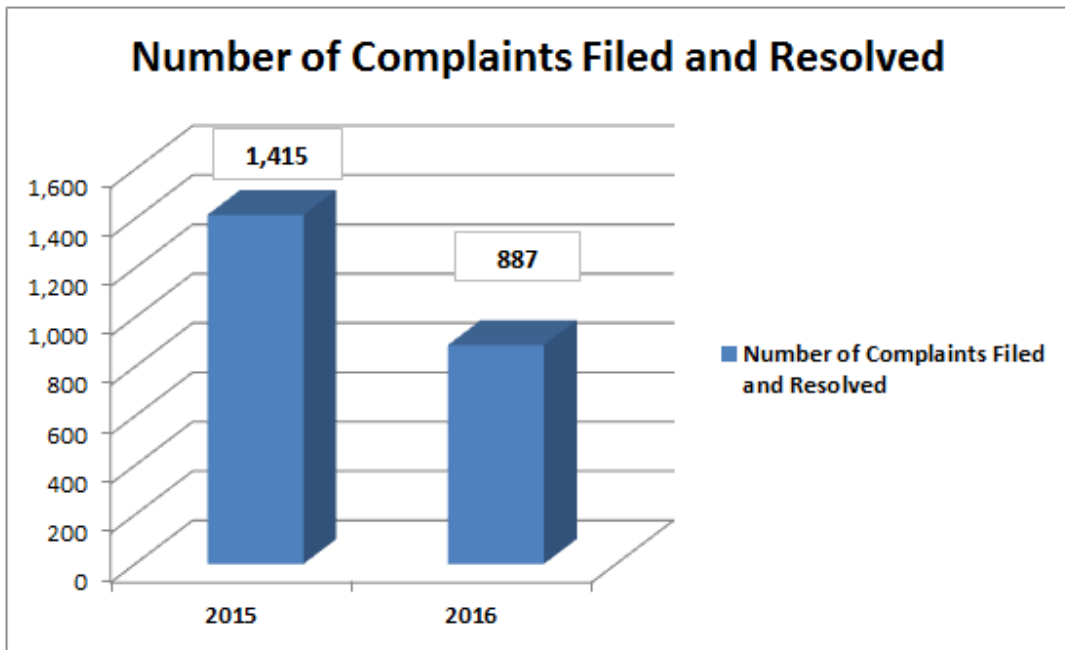
The continuous validation and inspection activities conducted by agency throughout its area of responsibility were one of those activities done in implementing its plan and programs to surpass 2016's target.

C. CONSUMER WELFARE AND PROTECTION

NTC Region VII has been actively involved in activities and organizations that promote the welfare of the consumers and rendering public service. A good customer service, consumer welfare and protection are some of those things that are being looked into here in NTC VII. Represented by our legal officer, NTC VII had been an active member of AGIO (Association of Government Information Officers) with coordinated activities as follows: (a) Quarterly meeting and evaluation on all coordinated government activities (i.e. information caravan on all government related services), (b) Seminar and training workshop on social media to promote and enhance government service and (c) Year-end performance review evaluation. Promotion of government information dissemination on all government related services and membership in RADIO (Regional Association of Developmental Information Officers) with activities like quarterly meeting and evaluation on all coordinated government activities related services. Its coordination with DSWD's initiated events like the 24th National Children's Month, the Child Protection Policy and membership with the Regional Council for the Welfare of Children (RCWC) were one of those activities that look after children's welfare.

Various activities involving public welfare were also attended like the DTI E- Commerce Road Map and DTI Consumer Net which protect consumer's rights; a working network composed of various government agencies covering every consumer concern. The active support on PNP's Anti-Cybercrime Awareness Campaign, the monitoring on the activation of hotline numbers like the 911 which is public access to emergency and the 8888 which is the Contact Center ng Bayan were just a few of those activities.

Regular activities like the RLM and SROP seminars conducted by the agency already includes consumer information drive and gender and development. The mediation activities for complaints filed in the office are acted upon immediately. In terms of the number of complaints filed and resolved in 2016, NTC VII has received a total of 887 complaints (i.e. cellphone blockings, text scam and spams, etc.) which 37% lower compared to 2015 which was 1,415.



With these various activities, NTC VII aims to bring customer service at its best. Hopeful that complaints on text scams and spams and even on cell phone blocking will be minimized soon and that consumer welfare and protection will always be top priority.

D. OFFICE ACTIVITIES

There are numerous endeavors and platforms that NTC VII had took part to reach out to the public as well as improve the skills and abilities of its personnel. With this, NTC VII had constantly sent personnel to different trainings, seminars and conventions to hone its skills. Participation to trainings and seminars conducted by the Regional Disaster Risk Reduction Management Council (RDRRMC) initiated by the Office of the Civil Defense (OCD), National Economic Development Authority (NEDA), Department of Health (DOH), Civil Service Commission (CSC), private or public organizations and other meetings called by the different Provincial Offices in the Region were just a few of to mention that has equipped NTC 7 personnel knowledge and build good rapport.

In 2016, NTC VII was able to attend to various meetings and seminars facilitated by NTC Central Office for improvement of NTC's process and services as well as personal development. Engineers of the region were also able to join the IECEP Seminars held within the region as well

as the Mid-Year Convention. For the CPA's of NTC 7, they were also able to attend the PAGBA Convention. Every employee has its fair share of seminars and trainings attended.

To show the agency's commitment in serving and getting involved in public service and welfare; it took part in the planning, preparation and operation during Señor Sto. Niño Fiesta Celebration, Fluvial Procession, Sinulog Grand Parade and Cebu's hosting of the 51st International Eucharistic Congress (IEC) 2016 which is an international event held in Cebu. The coordination of various agencies and civic groups contributed to the success of these events in 2016. The strengthened partnership with the Federation of Volunteers thru Radio Communication (FVRC) in activation of the communications network group were radio volunteers had rendered their voluntary services to assist in the orderly flow of communication and linkages which contributed to the success of every activity. It is with the effort of FVRC Group that we were able to donate hospital and medical supplies in the Island of Camotes. Another activity was taking part of the Halad sa Kapamilya of ABS-CBN which NTC personnel together with FVRC joined the said activity in bringing frontline service to the public and providing flyers for information drive and awareness campaign.

The Broadband and CMTS Validation which started last 2015 were continually conducted in 2016 where NTC VII personnel went to barangays to validate the internet speed and connectivity in every public elementary and high schools. It is in this year that NTC VII had validated 100% of its cities and municipalities within the region which comprise 2,936 Public Elementary Schools, 801 Public High Schools, 3,003 Barangays and 132 Cities/Municipalities. Strengthening the inspection and enforcement were also done to help reach our target. With such actions, our agency was able to reach out and made known to the public that commission is doing something and these activities are the starting point in making changes and improvements in telecommunication services in the future. We are also focused on delivering to our clients on-time releasing of applications of permits and licenses and providing them with utmost service.

With greater goals in mind and committed employees, truly we can make things better here in the region and across the country.

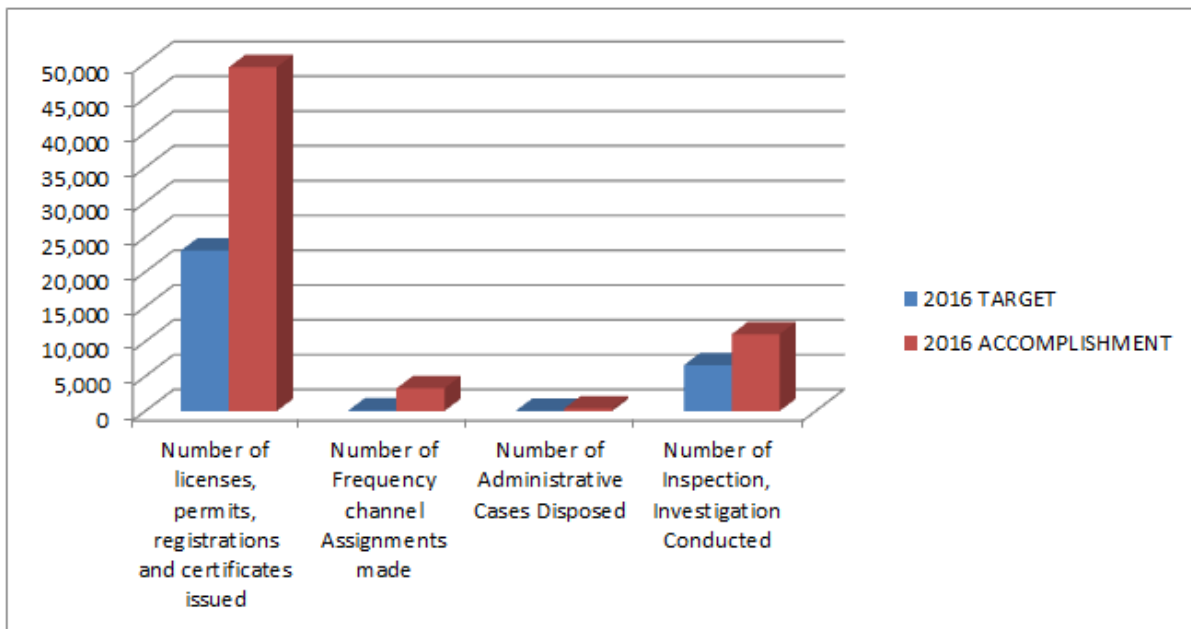
OPERATIONAL ACCOMPLISHMENTS

A. PERFORMANCE (TARGET VS. ACCOMPLISHMENT)

In surpassing the 2016 Physical Targets, it's been a good year for NTC VII as we were able to exceed our target. The number of licenses, permits, registrations and certificates issued, NTC VII has accomplished a total of 49,438 which is at 114% higher than the target. For the

number of frequency channels assignments made we have 3,272 frequencies assigned which is 2627% over target, the huge difference on the output is due to its counting as it is counted on per new unit applied. In strengthening the inspection of radio station licenses, NTC VII has inspected 11,062 units which is 68% higher than the year's target and the number of administrative cases disposed reached 360 cases which is 314% over the year's target.

ACTIVITIES	2016 PHYSICAL TARGETS			2016 ACTUAL ACCOMPLISHMENTS			2016 Percentage Accomplishment vs. Target
	1st Semester	2nd Semester	2016 TOTAL TARGET	1st Semester	2nd Semester	2016 TOTAL ACCOMPLISHMENT	
Number of licenses, permits, registrations and certificates issued	12,700	10,391	23,091	27,513	21,925	49,438	114%
Number of Frequency channel Assignments made	66	54	120	1,764	1,508	3,272	2627%
Number of Administrative Cases Disposed	47	40	87	172	188	360	314%
Number of radio station inspected	3,630	2,966	6,596	6,348	4,714	11,062	68%



As part of the NTC's function, the radio communication frequency channels monitored totaled to 6,432 and OPM monitoring totaled to 3,968 in 2016.

In relation to the targeted income of NTC VII for 2016, the region was able to generate 119,730,749.28 pesos in income for 2016 against the 120 million target. We're only 0.22% behind target, but we assure the commission to do our best to generate a better income next year.

What the region had achieved for 2016 in terms of community involvement, social accountability and in reaching the agency's target only showed that things are done great when everybody work together as a team. It will still be a great challenge however; NTC VII will do its best in realizing the target and in providing quality service to Region VII and to the Filipino people as a whole.

B. HUMAN RESOURCES DEVELOPMENT/ OTHER INTERVENTIONS

An organization's best asset are its competent and skilled personnel; investing in human development as the process of enlarging people's freedom and opportunities and improving their well-being, enhance the quality of life that contributes to the realization of dreams and achievement of goals. With that, NTC VII has various activities for 2016, as part of the continued development and improvement, personal enhancement and capacity building, its personnel were sent to seminars, trainings and conventions, to wit:

- 1** Title : **PROPERTY AND SUPPLY MANAGEMENT SYSTEM (PSMS)**
Date/Venue : March 8 – 11, 2016 /NTC Multi-Purpose Hall, NTC Bldg., Quezon City
Attendee /s : 1. Pedrita V. Bobilles

- 2** Title : **1st PAGBA QUARTERLY SEMINAR AND MEETING**
Date/Venue : March 30 – April 2, 2016 / Plaza Del Norte Convention Center, Laoag City
Attendee /s : 1. Caroline P. Bautista
2. May Florence C. Surabilla

- 3** Title : **SOFTWARE DEFINED RADIO**
Date/Venue : April 2, 2016 /University of San Carlos, Talamban, Cebu City
Attendee /s : 1. Mitchel Mari D. Seno
2. Jennylyn E. Juntar
3. Rindley C. Reginio
4. Romeo G. Formentera, Jr.
5. Ma. Christine S. Yeban
- 4** Title : **SUPERVISORY DEVELOPMENT COURSE (SDC) Track 1**
Date/Venue : April 11 – 14, 2016 / NTC Multi-Purpose Hall, NTC Bldg., Quezon City
Attendee /s : 1. Atty. Alan Felix J. Macaraya, Jr.
- 5** Title : **PRE-DISASTER RISK ASSESSMENT (PDRA) and RAPID DAMAGE ASSESSMENT AND NEEDS ANALYSIS (RDANA)**
Date/Venue : April 19 - 22, 2016 /Nordtopic Resort and Residences, Lapu-lapu City, Cebu
Attendee /s : 1. Jennylyn E. Juntar
- 6** Title : **INSTALLATION STANDARDS FOR STRUCTURED CABLING**
Date/Venue : April 30, 2016 / Golden Peak Hotel, Gorordo Ave. corner Escario St., Cebu City
Attendee /s : 1. Romeo G. Formentera, Jr.
2. Rindley C. Reginio
3. Ma. Christine S. Yeban
- 7** Title : **IECEP MID-YEAR CONVENTION - “The Electronics Profession: KEY TO SUSTAINABLE DEVELOPMENT TOWARDS ASEAN INTEGRATION”**
Date/Venue : May 20, 2016 /Green Leaf Hotel, San Miguel Street, General Santos City
Attendee /s : 1. Juan G. Tabañag
2. Ruel B. Ignacio
3. Jennylyn E. Juntar

8 Title : **PhilGEPS TRAINING FOR BUYERS**
Date/Venue : May 26 – 27, 2016 / Mineski Portal, Cebu City
Attendee /s : 1. Pedrita V. Bobilles
2. Rindley C. Reginio
3. Romeo G. Formentera, Jr.
4. Felipe A. Gumao, Jr.
5. Jennylyn E. Juntar
6. Mitchel Mari D. Seno

9 Title : **ICT CERTIFICATION WORKSHOP**
Date/Venue : June 8 – 9, 2016 / NTC, Central Office, Quezon City
Attendee /s : 1. Jesus Laureno
2. Bobby N. Bautista

10 Title : **GENDER AND DEVELOPMENT ORIENTATION SEMINAR AND STRATEGIC PLANNING FOR THE 2ND SEMESTER CY 2016**
Date/Venue : June 10 - 12, 2016 / Cebu Club Fort Med, Boljoon, Cebu
Attendee /s : 1. Jesus Laureno
2. Bobby N. Bautista
3. Caroline P. Bautista
4. Juan G. Tabañag
5. Corazon M. Edaño
6. Pedrita V. Bobilles
7. Ma. Myrna C. Cagasan
8. Evelyn d. Miguel
9. Mitchel Mari D. Seno
10. Ruel B. Ignacio
11. Alan Felix C. Macaraya, Jr.
12. Jennylyn E. Juntar
13. Romeo G. Formentera, Jr.
14. Rindley C. Reginio
15. Danilo R. Eniong
16. Dennis C. Rocamora
17. Ma. Christine S. Yeban
18. Felipe A. Gumao, Jr.
19. Sergio A. Labus, jr.
20. Mary Antonette T. Lacustales
21. Rico S. Bolongaita
22. Francisco V. Caton
23. Bill L. Peralta
24. Catrina Abella

11 Title : **MANAGING RECORDS WITH THE LAW IN MIND**
Date/Venue : June 21 – 23, 2016 / Skylight Convention Center, Puerto Princesa City, Palawan
Attendee /s : 1. Evelyn D. Miguel
2. Catrina Abella

- 12** Title : **SUPERVISORY DEVELOPMENT TRACK 1**
Date/Venue : June 21 – 24, 2016 / NTC, Central Office, Quezon City
Attendee /s : 1. Felipe A. Gumalo, Jr.
2. Dennis C. Rocamora
- 13** Title : **INTERNET ENGINEERING TASK FORCE – CEBU INFORMATION SESSION AND PHILIPPINES NETWORK OPERATOR’S GROUP – REGIONAL CONFERENCE 2016**
Date/Venue : June 27, 2016 / Summit Circle Hotel, Cebu City
Attendee /s : 1. Jesus M. Laureno
2. Bill L. Peralta
3. Felipe A. Gumalo, Jr.
4. Jennylyn E. Juntar
5. Rindley C. Reginio
- 14** Title : **STEERING & MANAGING PUBLIC FINANCIAL MANAGEMENT/GOVERNANCE REFORMS IN THE TRANSITION YEAR**
Date/Venue : July 6 – 9, 2016 / Pryce Plaza Hotel, Cagayan de Oro City
Attendee /s : 1. Pedrita V. Bobilles
2. Mary Antonette T. Lacustales
- 15** Title : **SEMINAR ON APPRAISAL AND DISPOSAL OF GOVERNMENT PROPERTIES**
Date/Venue : July 29, 2016 / NTC, Central Office, Quezon City
Attendee /s : 1. Atty. Alan Felix J. Macaraya, Jr.
2. Dennis C. Rocamora
- 16** Title : **ONE-STOP SHOP CAMPAIGN** of the PAG—IBIG Fund
Date/Venue : August 8, 2016 / NTC-VII, Multi-Purpose Room, Subangdaku, Mandaue City
Attendee /s : all personnel attended
- 17** Title : **CP FORMULATION WORKSHOP FOR HUMAN-INDUCED HAZARD**
Date/Venue : September 7 - 8, 2016 / Bayfront Hotel, Cebu City
Attendee /s : 1. Bill L. Peralta

18 Title : **RM:201:ISO COMPLIANT RECORDS MANAGEMENT PROCESS AND CONTROL**
Date/Venue : September 13-15, 2016 / De Luxe Hotel, Capt. Vicente Roa, Cagayan de Oro, Mis. Or.
Attendee /s : 1. Evelyn D. Miguel

19 Title : **BILIS AKSYON PARTNERS COMPETENCY BUILDING SEMINAR-WORKSHOP**
Date/Venue : September 21 - 22, 2016 / Bayfront Hotel, Kaoshiung St., North Reclamation Area, C.C.
Attendee /s : 1. Alan Felix J. Macaraya, Jr.
2. Bill L. Peralta

20 Title : **SEMINAR ON GOVERNMENT ENERGY MANAGEMENT PROGRAM (GEMP)**
Date/Venue : September 22, 2016 / Emcor, Inc., Mandaue City
Attendee /s : 1. Rindley C. Reginio

21 Title : **ANRITSU SPECTRUM MASTER TRAINING**
Date/Venue : September 28, 2016 / NTC-VII, Ground Flr, Conference Room, Subangdaku, Mandaue City
Attendee /s : 1. Mitchel Mari D. Seno
2. Romeo G. Formentera, Jr.
3. Ruel B. Ignacio
4. Felipe A. Gumalo, Jr.
5. Jennylyn E. Juntar
6. Rindley C. Reginio
7. Bobby N. Bautista
8. Bill L. Peralta
9. Ma. Christine S. Yeba
10. Juan G. Tabañag

22 Title : **LEARNING THE DIGITAL RADIO TECHNOLOGY**
Date/Venue : October 1, 2016 / Golden Peak Hotel, Gorordo Ave., Cebu City
Attendee /s : 1. Ma. Christine A. Yeban
2. Jennylyn E. Juntar
3. Mitchel Mari D. Seno
4. Dennis C. Rocamora
5. Rindley C. Reginio
6. Sergio A. Labus
7. Ruel B. Ignacio
8. Romeo G. Formentera, Jr.
9. Bobby N. Bautista

23 Title : **ORIENTATION ON THE MANUALIZATION OF SYSTEM AND PROCEDURE AND IN-HOUSE FLOW CHART TRAINING USING MICROSOFT VISIO APPLICATION**
Date/Venue : October 11 - 13, 2016 / NTC, Central Office, Quezon City
Attendee /s : 1. Jesus M. Laureno
2. Romeo G. Formentera, Jr.

24 Title : **SEMINAR WORKSHOP ON STRATEGIC PERFORMANCE MANAGEMENT SYSTEM (SPMS)**
Date/Venue : October 26 - 27, 2016 / NTC, Central Office, Quezon City
Attendee /s : 1. Bobby N. Bautista
2. Caroline P. Bautista

25 Title : **SEMINAR ON NEW HEALTH INSURANCE PROGRAM OF PHILHEALTH**
Date/Venue : November 14, 2016 / NTC-VII, Multi-Purpose Room, Subangdaku, Mandaue City
Attendee /s : 1. Caroline Bautista
2. Janet I. Toroy
3. Pedrita V. Bobilles
4. Corazon M. Edaño
5. Ma. Myrna C. Cagasan
6. Evelyn D. Miguel
7. Jennylyn E. Juntar
8. Juan G. Tabañag
9. Bobby N. Bautista
10. Ruel B. Ignacio
11. Catrina Abella
12. Romeo G. Formentera, Jr.
13. Bill L. Peralta
14. Rindley C. Reginio
15. Dennis C. Rocamora
16. Mitchel Mari D. Seno
17. Francisco V. Caton
18. Ma. Christine S. Yeban
19. Sergio A. Labus, Jr.
20. Alan Felix J. Macaraya, Jr.

26 Title : **AMBISYON NATIN 2040**
Date/Venue : November 21, 2016 / Montebello Villa Hotel Cebu City
Attendee /s : 1. Jennylyn E. Juntar

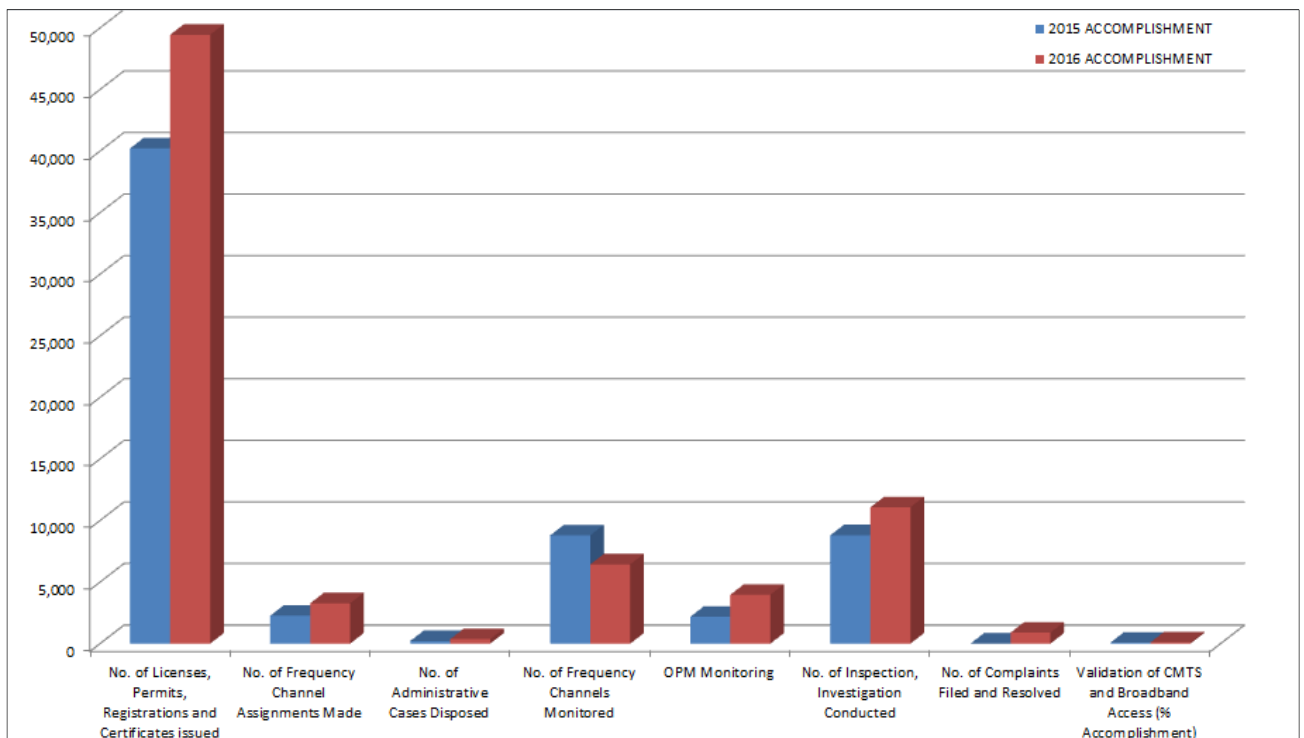
27 Title : **SEMINAR-WORKSHOP ON THE STABLISHMENT OF RECORDS CENTER**
Date/Venue : November 22 - 24, 2016 / Sunny Point Hotel and Apartelle, Davao City, Davao del Sur
Attendee /s : 1. Caroline Bautista
2. Evelyn D. Miguel

28 Title : **ISO 9001 : 2015 AWARENESS SEMINAR**
Date/Venue : November 28, 2016 / NTC-VII, Multi-Purpose Room, Subangdaku, Mandaue City
Attendee /s : 1. Caroline Bautista 14. Pedrita V. Bobilles
2. Dennis C. Rocamora 15. Mary Antonette T. Lacustales
3. Janet I. Toroy 16. Bobby N. Bautista
4. Sergio A. Labus, Jr. 17. Rico S. Bolongaita
5. Juan G. Tabañag 18. Catrina Abella
6. Felipe A. Gumalo, Jr. 19. Jennylyn E. Juntar
7. Ma. Myrna C. Cagasan 20. Francisco V. Caton
8. Evelyn D. Miguel 21. Jesus M. Laureno
9. Corazon M. Edaño 22. Rindley C. Reginio
10. Danilo R. Eniong 23. Ruel B. Ignacio
11. Mitchel Mari D. Seno 24. Bill L. Peralta
12. Romeo G. Fomentera, Jr.
13. Ma. Christine S. Yeban

29 Title : **INTERNAL WORKSHOP AND IN-HOUSE SEMINAR ON GENDER MAINSTREAMING, AND 2018 GAD PLANNING AND BUDGETING**
Date/Venue : December 5 - 8, 2016 / NTC, Central Office, Quezon City
Attendee /s : 1. Jesus M. Laureno
2. Alan Felix C. Macaraya, Jr.

IV. STATISTICAL ANALYSIS OF ACCOMPLISHMENT (FY 2015 VS. 2016)

The accomplishments of 2015 and 2016 were compared to show us how we performed this year compared to last year. There is a remarkable improvement on the performance of NTC Region VII. An increase of 22.94% on the number of licenses, permits, registrations and certificates issued, from 40,213 issued in 2015 to 49,438 issued in 2016. For the number of frequency channel assignments made, there is 44.78% increase in 2016 at 3,272 compared to 2,260 in 2015. The number of inspection and investigation conducted in 2016 reached 11,062 compared to 8,797 inspections in 2015 which is 25.75% higher, with the significant increase in inspection the number of administrative cases disposed also increased in 2016 which total to 360 compared to 210 cases in 2015 which is 71.43% higher compared to last year's output. The number of frequency channels monitored had decreased in terms of percentage at 26.84% from 8,792 frequency channels to 6,432 channels monitored in 2016. For the OPM monitoring it increased by 82.35% which was at 2,176 in 2015 to 3,968 in 2016. With the on-going validation, in 2016 NTC VII had completely validated 100% of cities and municipalities, barangays, public elementary schools and public high schools within the region. In relation to its Consumer Welfare and Protection Service there was a decrease of 37.31% on the complaints received regarding cellphone blocking, text spam and scam, malicious text and TOA (Tape on Air) which total to 887 complaints received compared 1,415 complaints received in 2015.



ACCOMPLISHMENT (FY 2015 VS. FY 2016)

ACTIVITIES	2015 ACCOMPLISHMENT	2016 ACCOMPLISHMENT	PERCENTAGE CHANGE	REMARKS
Number of Licenses, Permits, Registrations and Certificates issued	40,213	49,438	22.94	An increase of 22.94% over last year's performance
Number of Frequency Channel Assignments Made	2,260	3,272	44.78	Same standard used by FMD in counting the assigned frequency. An increase of 44.78% over last year.
Number of Administrative Cases Disposed	210	360	71.43	71.43% increase over last year's performance.
Number of Frequency Channels Monitored	8,792	6,432	-26.84	A 26.84% decrease on complaints filed over last year.
OPM Monitoring	2,176	3,968	82.35	An increase of 82.35% over last year's performance
Number of Inspection, Investigation Conducted	8,797	11,062	25.75	An increase of 25.75% over last year's performance
Number of Complaints Filed and Resolved	1,415	887	-37.31	A 37.31% decrease on complaints filed over last year.
Validation of CMTS and Broadband Access (% Accomplishment)	83	100		All cities and municipalities in Region VII were 100% validated during 2016 validation.

V. OFFICE PROFILE

Name : NATIONAL TELCOMMUNICATIONS COMMISSION
Regional Office No. VII
Address: Cor. M. Logarta & Lopez Jaena Sts., Subangdaku,
Mandaue City Cebu
Tel./Fax No.: (032) 422-6822 / 346-0179
Email Add: ntc_vii@yahoo.com / ntcro7@ntc7.net.ph

Name : NTC 7 Field-Office (BOHOL)
Address: 2nd Flr., Rio Andre Bldg. 2, Maria Clara St.
Tabilaran City, Bohol
Tel/ Fax No.: (038) 501-0774
Email Add: ntc_vii@yahoo.com / ntcro7@ntc7.net.ph

AS OF DECEMBER 2016

Filled Positions:	25
Unfilled Position:	0
Job Order Employees:	2

UPDATED DIRECTORY OF OFFICIAL & KEY POSITIONS:

<u>Name</u>	<u>Position</u>	<u>Contact Nos.</u>
ENGR. JESUS M. LAURENO	Regional Director	Landline: (32)4226822/(32)3460179 Fax: (32)4226822/(32)3460179 Cellphone: 0922-8056231/0939-9395589
ENGR. BOBBY N. BAUTISTA	Engineer V	Landline: (032) 3460179 Cellphone: 0925-5660117
MS. CAROLINE P. BAUTISTA	Chief Administrative Officer	Landline: (032) 3460179 Cellphone: 0925-6688865
ATTY. ALAN FELIX J. MACARAYA, JR.	Attorney III/ CWPU Head	Landline: (032) 3460179 Cellphone: 0922-4285783

LIST OF NTC VII PERSONNEL

		Position /Designation	Assignment
1 .	LAURENO , JESUS	Regional Director	Office of the Regional Director
2 .	BAUTISTA , BOBBY	Engineer V	Enforcement and Operation Financial and Administrative Division
3 .	BAUTISTA , CAROLINE	Chief Administrative Officer	Adjudication and Litigation
4 .	MACARAYA , ALAN FELIX, Jr.	Attorney III /OIC-Consumer Welfare and Protection Unit	Licensing
5 .	PERALTA , BILL	Engineer III /Evaluator /Assessor	Finance
6 .	TOROY , JANET	Accountant II	Bohol Field Office
7 .	ROCAMORA , DENNIS	Engineer II /Evaluator /Assessor	Licensing
8 .	GUMALO , FELIPE, Jr.	Engineer II /Reg. Quality Assurance Internal Auditor	Monitoring
9 .	IGNACIO , RUEL	Engineer II	Inspection
10 .	TABAÑAG , JUAN	Engineer II	Monitoring
11 .	CAGASAN , MA. MYRNA	Engineer I /Evaluator /Encoder	Inspection
12 .	SENO , MITCHEL MARI	Engineer I	Licensing
13 .	JUNTAR , JENNYLYN	Engineer I	Licensing
14 .	YEBAN , MA. CHRISTINE	Engineer I	Inspection
15 .	FORMENTERA , ROMEO, Jr.	Engineer I	Inspection
16 .	REGINIO , RINDLEY	Engineer I	Admin. Div./General Services
17 .	BOBILLES , PEDRITA	Admin. Asst. III /Property Officer-Designate	Records
18 .	MIGUEL , EVELYN	Admin. Aide VI /Records Officer-Designate	Cash Collection
19 .	LACUSTALES , MARY ANTONETTE	Administrative Aide VI	Administrative Division
20 .	EDAÑO , CORAZON	Telegram Carrier /Admin. Aide IV	Bohol Field Office
21 .	BOLONGAITA , RICO	Administrative Assistant III	Office of the Regional Director
22 .	ABELLA , CATRINA	Administrative Aide IV	Office of the Regional Director
23 .	LABUS , SERGIO, Jr.	Administrative Aide III	Administrative Division
24 .	ENIONG , DANILO	Administrative Aide III	Administrative Division
25 .	CATON , FRANCISCO	Administrative Aide I	Administrative Division

VI. RECOMMENDATIONS

In the pursuit to be a world class regulatory agency by 2020 as part of the National Telecommunications Commission's vision and to proactively and continually create a responsive regulatory environment as its mission, NTC Region VII recommends the following:

- A. Conducting retraining on understanding the details of the licenses issued to telcos and on the process of doing order of payment especially on telco licenses
- B. Creating work instructions on agencies daily procedures and transactions like doing order of payments for uniformity of understanding and as basis of doing work.
- C. As a responsive regulatory agency, NTC should look into issued memorandum and consider revising those that are already obsolete. To possibly review memorandum pertaining to the services of the public telecommunications provider and how it will benefit the public. To continue in its pursuit of a better regulation to lower the internet cost and improve internet speed provided by PTEs.
- D. To utilized the airtime stated in the PA for public announcement to promote public awareness on the various text scams thru NTC's information drive through Radio, Cable and TV Broadcast facilities as part of its Consumer Welfare and Protection Service.
- E. As part of capacity building technical personnel or engineers should be sent to foreign trainings to make them more competent on their field of work.

F. PICTURES TAKEN DURING VARIOUS ACTIVITIES OF NTC VII FOR 2016

NTC7 IEC communicators meeting – January 13, 2016



2016 Sinlog walk through – January 08, 2016



Sinlog Festival Grand Parade – January 17, 2016



Meeting During Sinulog Grand Parade



Sinulog Parade Route with the Communicators



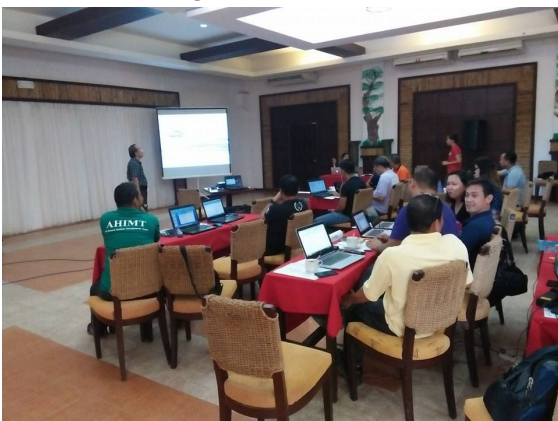
Turn Over of Responsibility to Negros Island Region



PDNA and RDANA Training Facilitated by OCD



RDRRM Planning Review



IDC Quarterly Meeting



RETT (Rapid Emergency Telecommunications Team) Planning and Review



IECEP TRAINING



IECEP MIDYEAR CONVENTION



Gender and Development Orientation Seminar and Strategic Planning for the 2nd Semester CY 2016 – June 10 to 12, 2016



2016 Digital Futures & ICT Certification System Workshop – June 8 -9, 2016



OP-NTC Strategic Planning for Result-Based Performance Management System



Communicators During 2016 National Election at Siquijor – May 9, 2016



Formal Turn-Over of Donated Hospital Equipment to Ricardo L. Manigo Memorial Hospital – Camotes Island Cebu – July 16, 2016



National Greening Program (Tree Planting Activity) – August 20, 2016



ABS-CBN Halad sa Kapamilya – November 26, 2016



ISO 9001:2015 Awareness Seminar – November 26, 2016



Senior Citizen of Subangdaku Mandaue City – Information Drive on Text Scam and Spam



Various Inspection Activities

